



**Dunbar Patient e Group -Virtual Meeting
Committee Meeting Minutes**

Thursday 1 July 2021

In Attendance: -

John Robertson (chair)
John Hardman
Peter Wilson

Caroline Wilson (Secretary)
Debra Wood
Richard Copland

Apologies:

Catherine Dunning, David Hogg, Moira Winning, Lynne Bolton

Welcome

JR welcomed everyone to the meeting

Minutes of the Meeting held on 22 April 2021

– approved as an accurate record.

Matters Arising Not Included in the Agenda: - None

Update from Dunbar Medical Centre

JH updated all three practices had completed the vaccination programme catch up .

Cromwell practice has a new GP

All three practices were very busy, appointments are initially by phone and if required patients will be asked by the GP to attend the surgery. After each face-to-face consultation, the consulting rooms have to be thoroughly cleaned and this is time consuming.

Face to face consultations have increased and as yet NHS Scotland have given no indication when face to face consultations will resume, guidelines can change on a daily basis.

DW advised that from mid-July there will no longer be a member of staff manning a desk as you enter the Medical Centre. Patients will be required to follow the guidelines when entering the medical Centre by wearing a face covering and adhering to any guidelines in force.

PPG Update

JR asked as restrictions lift and social distancing measures would there be a possibility of future meetings being held in the garden area of the Medical Centre if weather permits or the garden area at the Pine Marten, JH advised the Health Promotion Suite may be available and to check prior to any meeting arrangements.

The PPG have recently launched their own Facebook page, Dunbar Medical Centre PPG, and had reached 155 members since launch date two weeks ago.

The PPG will also look to use this social media forum to help with a recruitment drive for the group.

DW would advise MW/LB of this and any articles they wished published on the PPG Facebook page to send to any member of the committee.

RC asked if the current experience of working during the pandemic will offer a different approach going forward. Inevitably things will be different, prior to Covid-19 each practice had 4 telephone slots daily, this is likely to increase.

Currently the Medical Centre are converting 15% of telephone calls to face to face consultations. The remainder are by video or telephone. JH said it was reassuring and the majority of patients were accepting of this but one big area of concern are patients with complex issues where they may be reticent to discuss on the phone and would rather have a face-to-face appointment.

JR advised CW and PW had attend the East Lothian Health & Social Care Partnership meeting. CW gave a brief update and one key area of major discussion at this meeting was the lack of transport to the Community Hospital in Haddington for patients to attend.

CW will email JH the email minute that was distributed following the meeting.